# **Current Watercorporation Services**

# **Contact us**

We have a number of teams who handle specific **areas of service**. So that your query is processed as soon as possible, please select the option which best applies to you. If your enquiry is related to COVID-19, please visit our [COVID-19 page,](https://www.watercorporation.com.au/About-us/Our-commitments/COVID-19-response) where we have dedicated information updated regularly.

Our online chat service is also available from Monday to Friday, 7am - 6pm (except on public holidays).

<https://www.watercorporation.com.au/About-us/Contact-us/Online-services>

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| [Submit a meter reading](https://www.watercorporation.com.au/Bill-and-account/Submit-a-meter-reading)  If we can't access your meter to take a reading, you can submit your meter reading via our online form. | [Report a possible water breach](https://www.watercorporation.com.au/Help-and-advice/Watering-days/Find-watering-days-or-report-a-breach/Report-a-sprinkler-breach)  You can report a water breach online; we all have a personal responsibility to save water. |
| [Feedback and complaints](https://www.watercorporation.com.au/About-us/Contact-us/Online-services/Feedback-and-complaints)  To make a complaint, give us a compliment or provide feedback about any part of our service please email us or call 13 13 85 (8am - 5pm on week days). | [Update property management details](https://www.watercorporation.com.au/Help-and-advice/Property-management/Your-properties/Update-your-property-details)  You can use our online form to notify us of changes in property management or to update tenant details. |
| [Apply to discharge wastewater](https://www.watercorporation.com.au/Help-and-advice/Trade-waste/Apply/Apply-to-discharge-trade-waste)  All commercial businesses discharging wastewater in to our systems require a trade waste permit. You can apply for this permit online. | [Apply for a watering exemption](https://www.watercorporation.com.au/Help-and-advice/Watering-days/Apply-for-a-watering-exemption/Apply-for-a-watering-exemption)  You can apply for a watering exemption if you need to water your garden or lawns outside of your watering days. |
| [Request low water pressure test](https://www.watercorporation.com.au/Help-and-advice/Water-issues/Water-pressure/Low-water-pressure)  Have you noticed that your water pressure has changed? Follow our step by step guide. | [Building & property development enquiries](mailto:building.services@watercorporation.com.au)  Do you need to lodge a building application? Get in touch with us to find out how. |